



# QUALITY POLICY & OBJECTIVES

## ● VISION

To be the most preferred Financial and Information Technology Service Provider to deliver the best client experience.

## ● MISSION

Dedicated to develop and deliver innovative solutions in the domain of Financial Services, Infrastructural Services and Information Technology Services, to deliver operational excellence and exceed our commitment to the Clients, Stakeholders and be a socially responsible entity.

## ● QUALITY POLICY

We strive to achieve business performance by producing and delivering service that matches the best in the industry. We will have involvement of quality human input, continual improvement of systems and procedures through efficient technology and high quality services in compliance with statutory and regulatory requirements.

## ● QUALITY OBJECTIVES

- Timely delivery of products and services
- Aiming for zero defects
- Monitoring and improving customer satisfaction

**Jai Parkash**  
(MD & CEO)

Effective Date: 23<sup>rd</sup> November 2022  
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